

Steps to Create Individual Portal

Access Link here: <https://getcovered.bewellnm.com/individual/> Click on **Sign In**

Find a Broker | Find an Assister | Learn More | Accessibility | Language: English | Search

My Cart: 0

Welcome to beWellnm

New Mexico's Marketplace for health and dental insurance coverage.

Preview What You May Qualify For: Plans and Costs

Before you apply for coverage, you can see health and/or dental plans and prices available in your area. The premiums (cost of plans) you see may reflect premium tax credits, if you qualify for them.

[Get Started](#)

Sign In

Please sign in if you have an account.

[Sign In](#)

Using a shared or public computer?
Be sure to log out and close all browser windows when you're done. This will help keep your information secure.

Important Message:

Users from the Federal Marketplace: If you enrolled in 2021 coverage through Healthcare.gov, you will get a letter or email from beWellnm with instructions on how to create your new online account. If you do not get a letter or email from beWellnm by November 1, please contact our Customer Engagement Center for assistance.

The Privacy and Security pop-up will show. Click **Continue**

Privacy & Security

This system may contain Government information, which is restricted to authorized users ONLY. Unauthorized or improper use of this system may result in civil and criminal penalties. Your use of the system is subject to monitoring to detect potential fraudulent and abusive behavior. Such monitoring may result in the acquisition, recording and analysis of all data being communicated, transmitted, processed or stored in this system by a user. If monitoring reveals possible evidence of criminal activity, such evidence may be provided to Law Enforcement Personnel. ANYONE USING THIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONITORING.

[Continue](#)

Click on **Create beWellnm ID**

Sign In With Your beWellnm ID

beWellnm ID or email address

Password

[Sign In](#)

Additional options:

- [Create beWellnm ID](#)
- [Manage your beWellnm ID](#)
- [What is beWellnm ID?](#)

[Forgot beWellnm ID](#) | [Forgot Password](#)

If you'd like assistance, contact support at 1-833-862-3935 (TTY: 711)

Fill in required fields and Click on **I Agree**

Create beWellnm ID

beWellnm ID securely manages your account so that you can use one beWellnm ID and password to sign in to all integrated applications.

 Already have beWellnm ID? [Sign in now](#)

Profile Information

First name

Last name

Date of birth

mm-dd-yyyy

Sign In Information

Your email address

Create beWellnm ID

Your beWellnm ID must have:

- × 6 to 50 characters
- × At least one letter
- × No spaces
- × No letters with accents

Create password

Your password must have:

- × Between 8 and 100 characters
- × At least 1 uppercase letter
- × At least 1 lowercase letter
- × At least 1 number
- × At least 1 special character

Type password again

You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the beWellnm ID service. If you do not agree, click Cancel and do not use any aspect of the beWellnm ID service.

I Agree

Cancel

If you'd like assistance, contact support at 1-833-862-3935 (TTY: 711)

Follow directions to verify your email address.

Next Step: Verify Your Email Address

1. Check your email inbox for a message from beWellnm ID (noreply@login.bewellnm.com).
2. Click on the activation link in the email or [enter the 10-digit activation code](#).

Still waiting for your activation code? [Resend email](#) or [update email address](#)

If you don't see it, check your junk or spam folders. You may need to resend the message or add our address to your approved senders.

If you'd like assistance, contact support at 1-833-862-3935 (TTY: 711)

In your email you will receive a message from beWellnm ID- No Reply. Click on [Activate my beWellnm ID](#)

Confirm your beWellnm ID email address Yahoo/Inbox ★

 **beWellnm ID- NoReply** <noreply@login.bewellnm.com> Wed, Oct 27 at 1:20 PM ★

To: [redacted]

 External images are now more secure, and shown by default. [Change in Settings](#)



Your beWellnm ID

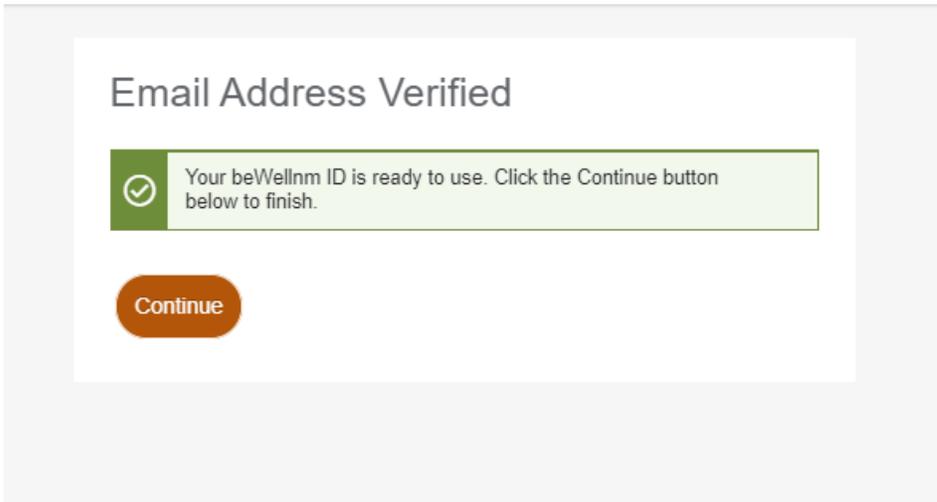
[Activate my beWellnm ID](#)

If you prefer, copy this 10-digit code 5271895099 and paste it into the box for the activation code on the Activate Your beWellnm ID page. If you did not request an activation link or code, or if you have questions about setting up an beWellnm ID, contact us at 1-833-862-3935 (TTY: 711).

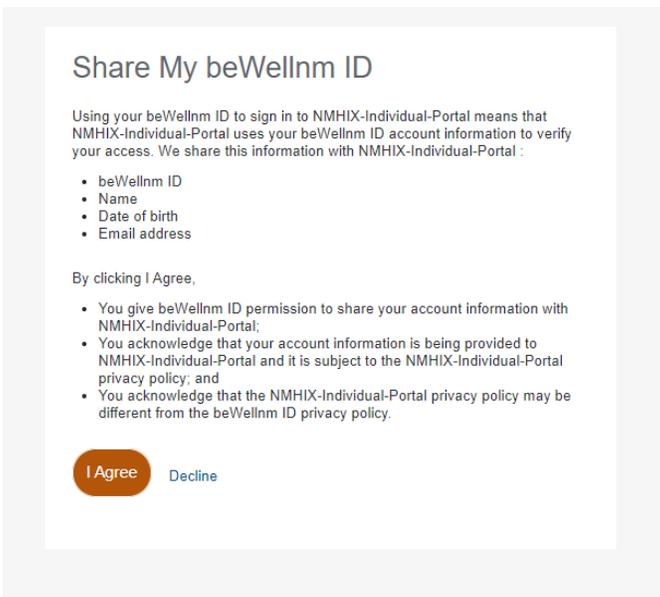
Thank you,
beWellnm ID



Confirmation pop-up will appear that your Email Address was Verified. Click [Continue](#)



Click on [I Agree](#) to Share My beWellnm ID



First Name/Last Name Email Address and Username will be pre-populated. Enter required fields.

My Cart: 0 Sign Out

Create Profile - Individual & Families

When you see a star (), you must complete the field.
When you see an , hover or roll over it with your mouse or select it by pressing the Tab key on your keyboard to get the definitions and learn more.*

Contact Information

First Name *	Middle Name	Last Name *	Suffix
<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>	Suffix <input type="text" value=""/>

Email Address	Username *
<input type="text" value=""/>	<input type="text" value=""/>

Date of Birth (MM/DD/YYYY) *	Social Security Number
<input type="text" value=""/>	<input type="text" value=""/>

We need a Social Security number (SSN) for every person applying for health coverage who has one. A SSN is optional for people who are not applying for health coverage, but giving us a SSN can speed up the application process.

We use SSNs to check income and other information to see who is eligible for help with health coverage costs.

If someone needs help getting a SSN, call the Social Security Administration at 1-800-772-1213 (TTY: 1-800-325-0778 for people who are deaf, hard of hearing, or speech disabled), or go to socialsecurity.gov.

Home Address

No Home Address

Street Address *

APT/Unit #

City *	ZIP Code *	County *	State
Albuquerque	87111	BERNALILLO	NM

Mailing Address

Select if the Mailing Address is the same as the Home Address

Street Address *

APT/Unit #

City *	ZIP Code *	County *	State
Albuquerque	87111	BERNALILLO	NM

Contact Phone

Phone Number *	Extension	Phone Type
<input type="text" value=""/>	<input type="text" value=""/>	Cell

Second Phone Number	Extension	Secondary Phone Type
<input type="text" value=""/>	<input type="text" value=""/>	Home

Contact Preferences

Preferred Spoken Language *	Preferred Written Language *
English	English

Click **Save and Continue** for ID Proofing

The screenshot shows the beWellnm website interface. At the top left is the logo. At the top right are links for 'My Cart: 0', a user profile icon, and 'Sign Out'. Below the logo is a progress bar with five steps: 'Start Your Application', 'Family & Household', 'Income', 'Additional Questions', and 'Review & Sign'. The main heading is 'Identity (ID) Proofing'. To the right of the heading is a link 'About Identity (ID) Proofing'. Below the heading is a paragraph explaining Remote Identity Proofing (RIDP) and its purpose. A 'Remember:' section follows, with a bulleted list of requirements: entering correct personal information, understanding Experian's use of consumer reports, and answering personal questions. A section titled 'What happens if your information can't be proven online?' explains that physical proof may be needed. Below this is a link 'Find places to get help' and a box titled 'You may need:' containing 'Social Security Number' and 'Home Address'. At the bottom left of this section is a clock icon and the text 'Estimated time for this section: 3 to 5 minutes'. A large orange button labeled 'Save and Continue' is centered at the bottom of the page.

There will be 4 questions for Identity Verification. Click **Continue**

The screenshot shows the beWellnm website interface for the Identity Verification section. At the top right, there are links for 'Learn More', 'Accessibility', 'Language: English', a search bar, and a magnifying glass icon. Below the logo is a progress bar with five steps: 'Start Your Application', 'Family & Household', 'Income', 'Additional Questions', and 'Review & Sign'. The main heading is 'Identity Verification'. To the right of the heading is a link 'About Identity (ID) Proofing'. Below the heading is a paragraph explaining that fields marked with an asterisk (*) are required and that a mouseover or Tab key can be used for definitions. Another paragraph states that users must answer questions below, choosing the best associated answers. The text is cut off at the end of the paragraph.

Individual Dashboard is now created.

The screenshot shows a web dashboard for 'bowell nm'. At the top, there is a navigation bar with links for 'Learn More', 'Accessibility', 'Language: English', and a search box. Below this is a secondary navigation bar with 'My Cart: 0' and a 'Sign Out' link. The main navigation menu includes 'Dashboard' (highlighted), 'Benefits and Coverages', 'Payments', 'Local Help', 'Documents', and 'Message Center'. The dashboard content is titled 'Dashboard' and includes an 'Alerts' icon. On the left, there is a 'Contact Information' section with the account reference ID 'RefID_10033797' and a 'View/Edit Profile' link. The contact details listed are: Email Address, Phone Number (with an 'Ext.' field), Home Address, and Mailing Address. On the right, there is a 'What I need to do' section with the message: 'You currently have no active tasks. You currently have no active tasks.'